

Press Release

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Relocation of DSI service counters at Government Services Centre in Area Preta

In order to realize the idea of one-stop-services of the Special Administrative Region Government and provide convenience for citizens in the northern district of Macao to use the services of the Identification Services Bureau (DSI), DSI has set up service counters at the Government Services Centre in Area Preta since 2009. For the purpose of expanding reception area, DSI will relocate its service counters to Zone R on the second floor of the above-mentioned property on 13 February 2017.

DSI counters at the above-mentioned location provide services such as application for the Certificate of Criminal Record, application for the Certificate of Association, application for resident identity card (only applicable to persons who have collected the Residence Certificate or the Receipt of Residence Authorization issued by the Public Security Police Force at the Government Services Centre in Area Preta), modification of contact information as well as resetting the password of electronic identity card. Applicants who have completed their applications (including applications lodged at self-service kiosks) at the above-mentioned location can collect their documents or certificates in the same place.

Furthermore, part of DSI's self-service kiosks installed at the Government Services Centre will also be relocated to the self-service area on the second floor of the same property providing services such as application for the Certificate of Criminal Record, renewal of permanent resident identity card, application for SAR Passport, application for SAR Travel Permit as well as application for Travel Permit to HKSAR. Self-services such as modification of contact information, authentication of identity card, enrollment for using Hong Kong e-Channel as well as making appointment and obtaining tag number for lodging applications at DSI in

“Avenida de Praia Grande” will be still available at the 24-hour self-service area of the Government Services Centre.

DSI will continue to study the possibility of providing more services at the Government Services Centre, so as to provide greater convenience for citizens to submit relevant applications.



DSI service counters in Zone R on the second floor of the Government Services Centre in Areia Preta